

WHITLEY COUNTY WATER DISTRICT

NUMBER 1

P.S.C. Ky. No.....

Cancels P.S.C. Ky. No.....

WHITLEY COUNTY WATER DISTRICT NO. 1

OF

WILLIAMSBURG, KENTUCKY

Rates, Rules and Regulations for Furnishing

WATER

AT

WOODBINE, ROCKHOLD, WOFFORD, SAVOY, EMLYN, PLEASANT VIEW, FAIRVIEW,  
KY. HILL

Filed with PUBLIC SERVICE COMMISSION OF  
KENTUCKY

ISSUED OCTOBER 6, 1988

EFFECTIVE OCTOBER 6, 1988

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

**OCT 6 1988**

PURSUANT TO KAR 5:011,  
SECTION 9(1)

BY: James K. Hille  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY WHITLEY COUNTY WATER DISTRICT  
(Name of Utility) NO.1

BY David D. Disney  
General Manager

WHITLEY COUNTY  
FOR \_\_\_\_\_  
Community, Town or City  
P.S.C. KY. NO. 2002 - 00380  
SHEET NO. \_\_\_\_\_  
CANCELLING P.S.C. KY. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

Whitley Co. Water District  
(Name of Utility)

### RATES AND CHARGES

#### Monthly Water Rates

First	1,000 gallons	\$ 14.83 Minimum Bill
Next	4,000 gallons	5.10 per 1,000 gallons
Next	95,000 gallons	4.67 per 1,000 gallons
All Over	100,000 gallons	4.25 per 1,000 gallons

DATE OF ISSUE 12/03/02  
Month / Date / Year  
DATE EFFECTIVE 12/03/02  
Month / Date / Year  
ISSUED BY Walter A. Estes  
(Signature of Officer)  
TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. 2002 - 00380 DATED 12/03/02

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 03 2002

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

Form for filing Rate Schedules

For All areas served by District  
Community, Town or City

P.S.C. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. 2

Whitley County Water District  
Name of Issuing Corporation

CANCELLING P.S.C. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CLASSIFICATION OF SERVICE

EQUAL DEPOSITS

RESIDENTIAL CUSTOMERS

Customers shall pay equal deposits in the amount of \$50.00. This amount does exceed the average bill of residential customers served by the Company (water district), but is less than 2/12 of the average annual bill.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1998

PURSUANT TO 807 KAR 50.11,  
SECTION 9 (1).

*Walter B. Estes*  
District Chairman

DATE OF ISSUE November 17, 1997

DATE EFFECTIVE January 1, 1998

ISSUED BY Walter B. Estes

TITLE District Chairman

Issued by authority of order of the Public Service Commission of Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_.

Form for filing Rate Schedules

For All areas served by District  
Community, Town or City

P.S.C. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. 3

Whitley County Water District  
Name of Issuing Corporation

CANCELLING P.S.C. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CLASSIFICATION OF SERVICE

CALCULATED DEPOSITS

BUSINES/COMMERCIAL CUSTOMERS

Customers shall pay a minimum \$50.00 deposit or the deposit will be based on the average bills of similiar customers on the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1998

PURSUANT TO 607 KAR 5011  
SECTION 6(1)

*Stephen D. Burt*

DATE OF ISSUE November 17, 1997

DATE EFFECTIVE January 1, 1998

ISSUED BY Walter B. Estes

TITLE District Chairman

Issued by authority of order of the Public Service Commission of Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

Woodbine, Rockhold, Wofford,  
FOR Savoy, Emllyn, Pleasant View,  
Fairview, Ky. Hill  
P.S.C. Ky. No. \_\_\_\_\_

Original Sheet No. 2

WHITLEY COUNTY WATER DISTRICT NO.1

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

### RULES AND REGULATIONS

1. Every person requesting water service is required to pay a deposit for each residence to the Whitley County Water District. The deposit will be refunded when the customer discontinues the water service less any unpaid accounts. The Whitley County Water District will pay interest at the rate of 6% annually on deposits.
2. Where an adequate water distribution main is not available to the property for which a person has requested service, the Whitley County Water District will install 50 feet of line or go to the property line if less than 50 feet. The customer or applicant is required to pay a deposit, a tap fee, and any other charges for extras not covered by the company. Tap fees and extra charges are not refundable.
3. The Whitley County Water District maintains the line from the main to the meter and the meter itself. It is the responsibility of the resident and/or the owner of the residence to maintain the service line from the meter to the residence and inside the residence.
4. Water meters are the property of the Whitley County Water District and shall be maintained by the Whitley County Water District.
5. Water service installations on customers property must comply with the Kentucky State Plumbing Code.
6. No cross connections with cisterns, springs, well, or any other private systems shall be permitted. If such a cross connection is found to exist, water service will be discontinued immediately until it is eliminated.
7. A customer will not be allowed to hook any other dwelling, including mobile homes, to their service. Multiple residences will not be permitted on one line and/or meter.
8. When it is discovered that someone has obtained unauthorized service, he/she is immediately required to pay a deposit and any other applicable charges plus the estimated or actual cost of water used to continue on our service.

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY**

**OCT 6 1988**

FOR BY: *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 6 1988  
Month Day Year

DATE EFFECTIVE October 6 1988  
Month Day Year

ISSUED BY

*David R. Riney*  
Name of Officer

*General Manager*  
Title

Address

Woodbine, Rockhold, Wofford  
FOR Savoy, Emlyn, Pleasant View  
Fairview, KY. Hill  
P.S.C. Ky. No. \_\_\_\_\_

Original Sheet No. - 3

WHITLEY COUNTY WATER DISTRICT NO. 1

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

### RULES AND REGULATIONS

9. The Whitley County Water District reserves the right for its personnel to enter a customers property for the purpose of maintaining water lines to the meter(s), reading the meter(s), disconnecting service for unpaid bills, or misuse of service in any form.
10. The customer shall not re-sell or give away water.
11. Water bill are due when rendered and will be considered delinquent after (10) days from the mailing date. A penalty of 10% of the total bill will be added to all bills after the 10th day.
12. The Whitley County Water District may disconnect a customers service for non-payment of bill twenty (20) days from the mailing date of original bill.
13. A customer is allowed one bill adjustment in a twelve month period if he/she has a leak and repaired it and if the bill is paid by the due date or according to an agreement between both parties.
14. If a customer is notified that there is a leak or a leak is suspected and that it has to be repaired within a reasonable amount of time and it is not, water service may be disconnected.

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY**  
EFFECTIVE

**OCT 6 1988**

PURCHASE OF KAR 5:011,  
SECTION 21  
BY: Glenn A. Hill  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 6 1988  
Month Day Year

DATE EFFECTIVE October 6 1988  
Month Day Year

ISSUED BY

David M. Moseley  
Name of Officer

General Manager  
Title

Address

Woodbine, Rockhold, Wofford,  
FOR Savoy, Emlyn, Pleasant View,  
Fairview, KY. Hill  
P.S.C. Ky. No. \_\_\_\_\_

Original Sheet No. 4

WHITLEY COUNTY WATER DISTRICT NO.1

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

RULES AND REGULATIONS

~~DEPOSIT:~~

~~Residential customers  
Business/Other~~

~~\$ 30.00  
Estimated~~

TAP FEE:

5/8 x 3/4 inch meter  
All larger meters

300.00  
Minimum of 400.00  
or actual cost

SERVICE CHARGES:

All Returned or Bad Checks

10.00

A charge of \$10.00 will be added to a customers account for every check every time a check is returned or bad. The customer will be notified of the amount due by a certain date. If it is not paid by the due date, water service may be disconnected with no further notice.

Reconnection Fee

15.00

A reconnection fee of \$15.00 will be added to a customers account every time water service is locked or turned off. If it is discovered that this service has been reconnected without Whitley County Water District's authorization, the service will be disconnected again. A reconnection fee will be charged each time this occurs. A lock fee will also be charged if any part of the lock is damaged. The estimated or actual cost of water used will also be charged. All charges are required to be paid in full before the Whitley County Water District will reconnect water service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
OFFICIAL

OCT 6 1988

PURSUANT TO KRS 5.011,  
SECTION 9(1)

*David Disney*  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 6 1988  
Month Day Year

DATE EFFECTIVE October 6 1988  
Month Day Year

ISSUED BY

*David Disney*  
Name of Officer

*General Manager*  
Title

Address



Woodbine, Rockhold, Wofford,  
Savoy, Emlyn, Pleasant View,  
Fairview-Ky. Hill

Form for filing Rate Schedules

FOR \_\_\_\_\_  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
Original SHEET NO. 4  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 10 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from the analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George Hallett  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE May 19, 1992  
ISSUED BY David D. Hanes  
Name of Officer

DATE EFFECTIVE \_\_\_\_\_  
TITLE General Manager

Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

## Form for filing Rate Schedules

FOR All service areas  
Community, Town or City

P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

## CLASSIFICATION OF SERVICE

RATE  
PER UNIT

1. The Company requires a minimum deposit from every customer for each service to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. The Company will pay interest on the customer's deposit at the rate of interest the Company receives.
2. When it is discovered someone has obtained unauthorized service, the Company may terminate service without advance notice. To continue on the service, the customer will be immediately required to pay a deposit and any other applicable charges plus the estimated or actual cost of water used. The customer must meet all other requirements of the Company.
3. Water bills are due when issued and will be considered delinquent after 10 days from the mailing date. A penalty of 10% of the total amount due will be added after the past due date printed on the bill. After the past due date, a separate termination notice will be mailed to customers to notify them of intention to terminate service for non-payment. The customer will be given at least 5 days written notice. Service will not be terminated before 20 days after the mailing date of the original bill. The termination notice shall include notification of the existence of local, state, and federal programs that may provide assistance in payment of utility bills under certain conditions and the office to contact for more information.
4. Where an adequate water distribution main is not available to the property for which a person has requested service, the Company will install 50 feet of line or go to the property line if less than 50 feet. The customer will be required to pay a deposit, a tap fee, and any other charges for extras not covered by the Company. Tap fees and extra charges are not refundable.
5. The Company maintains the line from the main to the meter and the meter itself. It is the responsibility of the customer or owner of the residence to maintain the line from the meter to the residence and the plumbing and lines inside the residence or place of use. The water meters are the property of the Company.
6. Water service installations must comply with the Ky. State Plumbing Code.
7. No cross connections with cisterns, springs, wells, or any other private systems shall be permitted. If such a cross connection is found to exist, water service will be disconnected until it is eliminated.
8. A customer will not be allowed to hook up any other dwelling to their service. Multiple residences will not be permitted on one line or meter.
9. The customer shall not resell or give away water.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 9 1992

DATE OF ISSUE 7-2-92  
ISSUED BY David H. Haney  
Name of OfficerDATE EFFECTIVE PURSUANT TO 902 KAR 5.011,  
TITLE General SECTION 9.01Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_  
BY James H. Hadden  
PUBLIC SERVICE COMMISSION MANAGER

## Form for filing Rate Schedules

FOR All service areas  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1

Name of Issuing Corporation

## CLASSIFICATION OF SERVICE

RATE  
PER UNIT

10. The Company reserves the right for its personnel to enter a customers property to maintain company water lines to the meter, to maintain and read the meter, and to disconnect service for non-payment or misuse of service in any form.
11. A customer is allowed one bill adjustment in a twelve month period if there was a leak and it was repaired and if the bill is paid by the due date or according to an agreement between both parties.
12. If a customer is notified that there is a leak on their service or a leak is suspected and that it needs to be repaired within a reasonable amount of time and it is not repaired, service may be disconnected.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 9 1992

DATE OF ISSUE 7-8-92  
ISSUED BY David S. Massey  
Name of OfficerDATE EFFECTIVE PURSUANT TO 807 KAR 5.011  
TITLE General SECTION 9 (1)Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_  
PUBLIC SERVICE COMMISSION MANAGER

# WHITLEY COUNTY WATER DISTRICT

19 S. Highway 25W  
Williamsburg, Kentucky 40769-1601

Phone  
(606) 549-3600

Fax  
(606) 549-5795

RECEIVED

JUN - 4 2001

PSC  
FINANCIAL ANALYSIS

## WATER SHORTAGE RESPONSE PLAN

---

Section 1. Purpose. The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the Whitley County Water District in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the Whitley County Water District Water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean water potentially available to persons in the Whitley County Water District.
- (c) "Treated Water" shall mean water that has been introduced by the Whitley County Water District into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

### Essential Water Uses ( Class 1 ) :

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

The Following uses of water, listed by site or user type, are essential.

JUL 04 2001

Domestic:

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan D. Bee  
SECRETARY OF THE COMMISSION

- Water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities:

- Patient care and rehabilitation, including related filling and operation of swimming pools.

Water Hauling:

- Sales of domestic use where not reasonably available elsewhere.

Public Use:

- Firefighting, health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses ( Class 2 ):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- Personal, in-house water use including kitchen, bathroom, and laundry.

Water Hauling

- Non-domestic, when other sources is not reasonably available elsewhere.

Commercial and Civic Use:

- Commercial car and truck washes,
- Laundromats
- Restaurants, club and eating place.
- School, churches, motels/hotels and similar commercial establishment.

Outdoor Non-Commercial Watering:

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bee  
SECRETARY OF THE COMMISSION

Minimal watering of vegetable gardens,

- Minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- Agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- Watering, by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,
- Watering by commercial nurseries at a minimum level necessary to maintain stock,
- Watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,
- Watering of woody plants where necessary to preserve them,

Recreational:

- Operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- Refilling for startup at the beginning of the cooling season,
- Makeup of water during the cooling season,
- Refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3) :

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

**Public Use:**

- Use of fire hydrants ( excluding Class 1 and Class 2 uses ) ,including use of
- sprinkler caps, testing fire apparatus and fire department drills,
- Flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

**Commercial and Civic Use:**

- Serving water in restaurants, clubs, or eating places, except by customer request,
- Failure to repair a controllable leak,
- Increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

**Ornamental Purpose:**

- Fountains, reflecting pools and artificial waterfalls.

**Out door Non-Commercial Watering:**

- Use of water for dirt control or compaction
- Watering of annual or non-woody plants, lawns,parks, golf course fairways. Playing fields and other recreational areas,
- Washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- Washing down buildings or structures for purposes other than immediate fire protection,

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

- Flushing gutters or permitting water to run or accumulate in any gutter or street.
- Recreational uses other than those specified in Class 2. Non-Commercial washing of motor and other vehicles.

Air Conditioning ( see also Class 2 purpose ) :

- Refilling cooling towers after draining.

(d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.

(e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

(f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water continue to decline, may not be adequate to meet normal needs.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

"Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION



balance demand and limited available supplies and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesales customers of the Whitley County Water District when implemented; this Plan becomes The Whitley County Water District Water Shortage Response Regulation.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. ( Note: A sample calculations page is attached as Appendix A to assist in determining overall water levels, It is important that accurate water measurement be used.) Water Shortages generally occur for two reasons, a reduction in district influence on the nature and duration of the conservation program implemented. Official measures necessary to curtail stage and implemented. Official declaration of Water Shortage Stage and implementation of the measures necessary to curtail water use shall be approved by the Whitley County Fiscal Court and The Whitley County Water District.

Section 6. Term of Water Shortage Declaration. Any Water Shortage Declaration shall remain in effect until water supplies of service condition have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the Chairman of the Whitley County Water District.

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION

A. Advisory Stage:

- (1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to \_\_\_% below demand, or there are periods of low water pressure in one or more areas of the distribution systems due to system failure or inadequacies or the states which includes the areas from which the Whitley County Water District draws water. ( Note: Additional conditions may be added based on local conditions. )
- (2) Conservation and Curtailment Measures:
- (a) Declare a water Shortage Advisory.
  - (b) Provide proper notice to all customers and to all local news media.
  - (c) Eliminate all water leaks.
  - (d) Request voluntary conservation of all non-essential ( Class 3 ) water use
  - (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non- essential ( Class 3 ) Water use.

B. Alert Stage:

- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 10 % below demand, or raw water supplies are consistently below seasonal averages and if they continue to

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bee  
SECRETARY OF THE COMMISSION

decline, may not be adequate to meet normal needs. ( Note: Additional conditions may be added based on local conditions.)

(2) Conservation and curtailment Measures :

- (a) Declare water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks
- (d) Prohibit all non- essential ( Class 3) water uses.
- (e) Curtail entitlements to all customers by the same percentage as the project shortage.
- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$3.00 per 1,000 gallons.

C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 20 % below demand, or there are periods butions system due to low water supply or raw water supplies below the level necessary to meet normal needs. ( Note: Additional conditions may be added based on local conditions.)

2. Conservation and Curtailment Measures:

- (a) Declared Water Shortage Emergency.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

- (d) Prohibit all Class 3 uses of water
- (e) Prohibit all Class 3 uses of water except Domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all cinnercial and industrial entitlement ( except Health Care Facilities) by 100%
- (g) Curtail Residential entitlements by the same percentage as the projected shortage.
- (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortages.
- (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charges of \$7.00 per 1,000 gallons.

D. Rationing Stage : Treated water available is greater than 40 % below demand or raw water supplies are below the level necessary to meet essential needs, and in the opinion of Whitley County Water District mandatory rationing is required to insure adequate water is available to maintain public health and safety.

3. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 3 uses of water.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bee  
SECRETARY OF THE COMMISSION

- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities ) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruption to portions of system in accordance with approved published schedule. The schedule shall be provided to local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of 15.00 per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provision of this plan, who fails to carry out the duties and responsibilities imposed by this plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this plan learns of any violation of any water restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan Bue  
SECRETARY OF THE COMMISSION

before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provision of this plan shall not be in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

#### Section 9. Request for Exception.

- (a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the Whitley County Water District for an exception. For these purpose, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bee  
SECRETARY OF THE COMMISSION

- (b) **Exception to curtailment surcharge:** Exceptions to declared invalid by the courts, the remainder of the plan and its applicability to other persons and circumstance shall not be affected by that declaration.

**Section 10. Severability.** If any provision of this plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstance shall not be affected by that declaration.

**Section 11. Effective Date.** This plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 04 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

## Form for filing Rate Schedules

FOR All service areas

Community, Town or City  
P.S.C. NO.WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing CorporationSHEET NO.  
CANCELLING P.S.C. NO.  
SHEET NO.

## CLASSIFICATION OF SERVICE

RATE  
PER UNITTurn On Fee

A charge may be assessed for a new service turn on for initial installation of service where a tap fee is not applicable. The charge will be the actual cost of parts and labor.

A charge of \$10.00 may be assessed for a seasonal turn on, temporary service, or service turned on and off at the customer's request in less than one billing period.

Reconnection Fee

A charge of \$15.00 may be assessed to reconnect a service that has been terminated for non-payment or violation of the utility's rules or PSC regulations. If it is discovered a customer has obtained unauthorized service after service has been disconnected, this charge will be added to the customer's account each time this occurs.

Collection Fee/Termination Fee

A \$5.00 charge may be assessed when a utility representative makes a trip to the premises of a customer for the purpose of terminating service. The charge may be assessed if the utility representative actually terminates service or if, in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge may also be made if the utility representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date. The utility may charge a collection fee only once in any billing period. The termination fee may also be assessed if a service is terminated for unauthorized connection or any violation of the utility's rules or PSC regulations.

Lock Fee

A charge may be assessed for the actual cost of the damaged lock when service has been locked off and the lock is damaged to get unauthorized service each time this occurs.

Meter Test Charge

Metered customers may request a test of their meter. If the results of such test show the meter accurate within 2% plus or minus, the customer will pay the actual cost of the meter test plus a \$10.00 service charge. No charge will be assessed if the test results show the meter is more than 2% fast.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVEMeter Reset Charge

A charge of the actual cost of parts and labor may be assessed for resetting a meter at the customer's request.

AUG 9 1992

DATE OF ISSUE 7-8-92  
ISSUED BY David H. Disney  
Name of Officer  
Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

DATE EFFECTIVE PURSUANT TO 807 KAR 5.011,  
TITLE General SECTION 9 (1)

David H. Disney  
PUBLIC SERVICE COMMISSION MANAGER



## Form for filing Rate Schedules

FOR All service areas  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

## CLASSIFICATION OF SERVICE

RATE  
PER UNIT

Returned Check Charge

A charge of \$10.00 may be assessed each time a check is accepted for payment and is not honored by the customer's financial institution. The customer will be notified that the check was returned and the amount that is due to be paid by a specific date. If payment is not made by that date, service may be disconnected.

Service Charge

A charge may be assessed each time a trip is made for the following reasons:

1. Reread meter \$10.00: When a customer requests a meter to be reread and the second reading shows the original reading was correct. If the original reading was incorrect, there will be no charge.
2. Check meter \$10.00: When a customer requests the meter or connections to be checked and the utility representative finds nothing wrong.
3. Check service \$10.00: When a customer says there are no leaks on their service and requests it to be checked and the utility representative finds a leak or indication of a leak or when a customer requests assistance in locating a leak on their service.
4. New service address \$5.00: When a new customer gets a new service turned on and has no mailing address at that time, they are given notice on the service application and also told that a mailing address is required within one week. If it is not turned in within one week, a utility representative will go to their residence, a charge may be assessed, and service may be disconnected.
5. Payment collection \$5.00: When a customer requests a trip to be made to collect a payment from them.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 9 1992

DATE OF ISSUE 7-9-92  
ISSUED BY David Disney  
Name of Officer

DATE EFFECTIVE 7-9-92  
TITLE Secretary PURSUANT TO 807 KAR 5.011.

Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_  
BY: Shirley G. Galloway  
PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

Woodbine, Rockhold, Wofford, Savoy,  
For Emlyn, Pleasant View, Fairview-Ky. Hill  
Community, Town or City

P.S.C. NO. 1

Original SHEET NO. 4

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Whitley County Water District #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

		RATE PER UNIT
<b><u>PURCHASED WATER ADJUSTMENT CLAUSE</u></b>		
Tabulation Form to be used for purchased water adjustment in accordance with 807 KAR 5:067, Purchased Water Adjustment Clause, as adopted by the Public Service Commission.		
1. Volume of water purchased for 12-month period ended _____ (which is within 3 months of effective date of supplier's rate change) <u>1/</u>		M. Gal.
2. Cost at new rates	\$ _____	
3. Cost at base rate	\$ _____	
4. Total change in cost (Item 2 minus Item 3)	\$ _____	
5. Volume sold for same period as in Item 1		M. Gal.
6. PWA per M gallons sold (Item 4 divided by Item 5)		c
Note 1: Item 1 cannot, for this computation table, exceed Item 5 divided by .85.		
<div style="display: flex; justify-content: space-between;"> <div> <p>City Utilities Commission - \$1.05 per 1,000 gallons plus \$50.00 monthly service charge</p> <p>Cumberland Falls Highway Water District - \$0.72 per 1,000 gallons</p> <p>City of Williamsburg - \$0.65 per 1,000 gallons</p> <p>Jellico Electric and Water Systems - \$1.00 per 1,000 gallons</p> </div> <div style="text-align: right;"> <p>PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE AUG 25 1985 PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>J. Geoghegan</u></p> </div> </div>		

DATE OF ISSUE August 5, 1985 DATE EFFECTIVE August 25, 1985  
 ISSUED BY Everett Witt Everett Witt TITLE Chairman  
 Name of Officer

Issued by authority of an Order of the Public Service Commission of Kentucky  
 in Case No. N/A dated N/A.

## Form for filing Rate Schedules

Woodbine, Rockhold, Wofford, Savoy,  
For Emlyn, Pleasant View, Fairview-Ky. Hill  
Community, Town or CityP.S.C. NO. 1Original SHEET NO. 5

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Whitley County Water District #1

Name of Issuing Corporation

## CLASSIFICATION OF SERVICE

RATE  
PER UNITPURCHASED WATER ADJUSTMENT CLAUSE (CONT.)

In the event a refund is received from the supplier for amounts previously paid, the following tabulations will be made:

1. Total refund received \$ \_\_\_\_\_
2. Total amount of water estimated to be sold during 2 month period beginning with the first day of the month following receipt of the refund \_\_\_\_\_ M. Gal.
3. Refund factor per unit of water sold (Item 1 divided by Item 2) \_\_\_\_\_ c
4. The refund factor may be adjusted in the final month to more accurately reflect the amount to be refunded.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 25 1985

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)BY: George HoganDATE OF ISSUE August 5, 1985DATE EFFECTIVE August 25, 1985ISSUED BY Everett Witt  
Name of OfficerTITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. N/A dated N/A

Form for filing Rate Schedules

Woodbine, Rockhold, Wofford,  
Savoy, Emlyn, Pleasant View,  
Fairview-Ky. Hill

FOR

Community, Town or City

P.S.C. NO.

Original SHEET NO. 1

CANCELLING P.S.C. NO.

SHEET NO.

WHITLEY COUNTY WATER DISTRICT #1

Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

DEPOSITS

The Company requires a minimum deposit from every customer for each service to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050, will be paid annually by credit to the customer's account, except that no credit will be made if the customer's account is delinquent on the anniversary date of the deposit.

A deposit may be waived only if an owner of a residence needs temporary service for no more than 30 days. After that, a deposit will be required to continue on the service or service will be disconnected. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage.

Upon termination of service, the deposit plus any interest earned will be credited to the final bill with any remainder refunded to the customer. If the customer's final bill is paid and the account has a zero balance, the entire deposit plus any interest earned will be refunded to the customer.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's account. No refund will be made if the customer's account is delinquent at the time of the recalculation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *Shawn D. Miller*  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE May 19, 1992

ISSUED BY *Shawn D. Miller*  
Name of Officer

DATE EFFECTIVE May 19, 1992

TITLE *General Manager*

Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

## Form for filing Rate Schedules

FOR All service areas  
Community, Town or City  
P.S.C. NO.  
SHEET NO.  
CANCELLING P.S.C. NO.  
SHEET NO.

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

Revised 9-2-92

The Whitley County Water District may disconnect a customers service for non-payment of bill not before twenty(20) days from the mailing date of the original bill. In accordance with 807 KAR 5:006, Section 11 (3) (A), no utility shall discontinue service to any customer for non-payment of bills (including delayed charges) without first having made a reasonable effort to induce the customer to pay. The customer shall be given at least 5 days written notice, but the cut off shall not be effected before twenty (20) days after the mailing date of the original bill. Such termination notice shall be exclusive of and separate from any bill. The termination notice shall include that there is in existence local, state, and federal programs that may provide assistance in payment of utility bills under certain conditions and the office to contact for more information.

RECEIVED

SEP 03 1992

P.S.C.  
RESEARCH DIVISION

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 2 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Shayla Bell  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE 9-2-92

ISSUED BY David Disney  
Name of Officer

DATE EFFECTIVE 9-2-92

TITLE General Manager

Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_.

ISSUED BY \_\_\_\_\_

Name of Officer	Title	Address
-----------------	-------	---------

FOR \_\_\_\_\_

P.S.C. Ky. No. \_\_\_\_\_

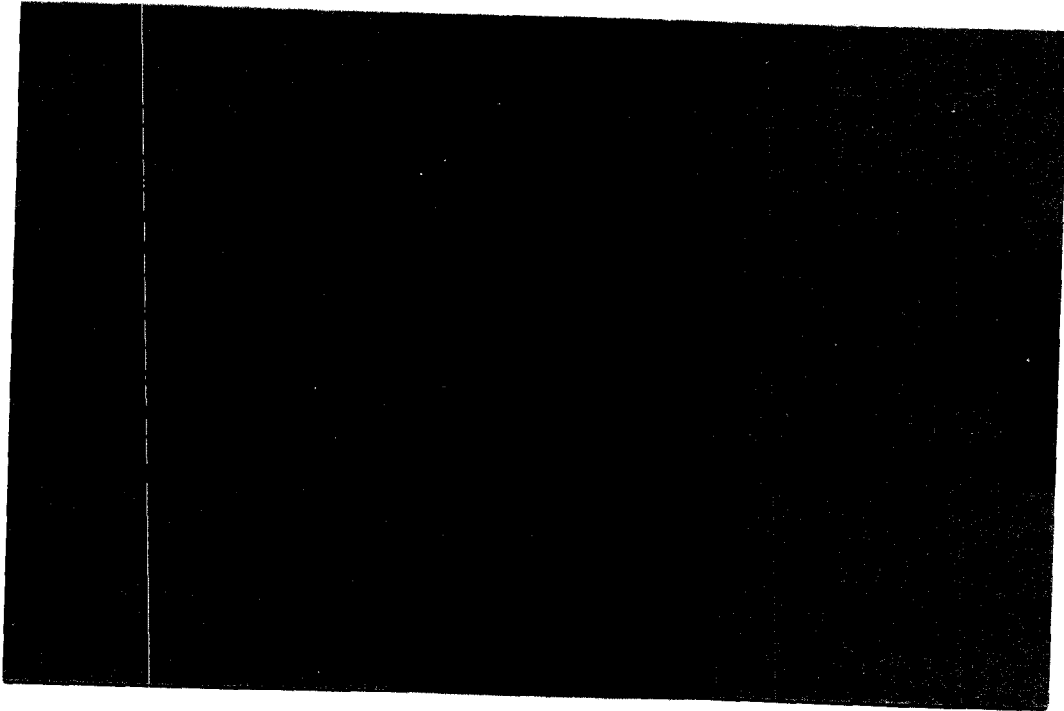
\_\_\_\_\_ Sheet No. \_\_\_\_\_

Cancelling P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

Whitley County Water District

RULES AND REGULATIONS



PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5.011.

SECTION 9 (1)

DATE OF ISSUE \_\_\_\_\_  
Month Day Year

DATE EFFECTIVE \_\_\_\_\_

Month June Day 20 Year 1992  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY \_\_\_\_\_  
Name of Officer Title Address